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Services



**Specialist advice
on housing &
welfare benefit
queries**

**Need help with housing or
welfare benefits enquiries?**

Call NHAS on 0300 330 0517 or [speak to an adviser via webchat](#).



**Specialist
Debt Advice
Service**

**Need support with a tricky
debt case?**

Call the Specialist Debt Advice Service on 03300 580 404 or [submit an enquiry online](#).

Training update



New June webinar dates added

Spaces on our fully funded ninety-minute webinars in June are generally limited, but additional sessions for each of our ten most popular topics have just been added.

For the most up-to-date webinar information and spaces available please head to the [training portal](#).

[Training schedule](#)

Group training

NHAS webinars can be delivered, for free, to groups of 15-25 staff at eligible organisations. We have availability for funded group webinar training during May and June and are now taking bookings for July-September delivery.

We can also deliver the following topics face-to-face at your own venue to groups of 8-16 delegates. We are currently fully booked for face-to-face training during May and June but can take bookings for July-September.

- Housing Status and Security of Tenure
- Homelessness Duties
- Advising on Possession Proceedings for Rented Housing

Contact nhastraining@shelter.org.uk with any requests or queries.

[Find out more](#)

Housing Matters



Who can succeed to a social housing tenancy

Madeleine Hunter, a caseworker at Shelter, explains who can inherit a secure or assured tenancy after the tenant dies.

[Read more](#)



Enforcement of court judgments older than six years

Shelter has seen a recent surge in the number of landlord's applications for permission to issue a warrant more than six years after the possession order was made. This article explains that permission should not be granted unless there are exceptional circumstances and it is 'demonstrably just'.

[Read more](#)



Monthly round up of legislation, case law, guidance and news

Includes new council tax regulations relating to the Homes for Ukraine Scheme,



Updated factsheets

The following factsheets have been updated:

amendments to the Civil Procedure Rules, case law on suitability of accommodation and out of time Human Rights claims, and an update on the Nationality and Borders Act.

- Bedroom tax
- The benefit cap

[Read more](#)

[View all factsheets](#)

New debt resource

Shelter Legal has published a new section on debt. It covers court processes to enforce a debt, and insolvency options for a person in debt to deal with their situation.

The section includes fully referenced information on debt relief orders, money claims and judgments, charging orders and orders for sale.

You can also find Insolvency Service responses to enquiries from Shelter's Specialist Debt Advice Service.

[Read more](#)

[View all Housing Matters news and articles](#)

Shelter Legal

Shelter Legal updates:

- [New pages on debt relief order applications, asset limits, income and expense limits and qualifying debts](#)
- [People who left Ukraine because of the Russian invasion are eligible for housing and homeless help in Wales](#)
- [The Court of Appeal finds a local authority's failure to involve an LGBT liaison officer in assessing suitability was not a failure to make adequate enquiries](#)
- [A claimant who moved into a property after the tenant went to prison could not be treated as liable to make rent payments for housing benefit purposes](#)
- [The First-tier Tribunal had jurisdiction to consider a challenge to a rent increase where the tenant included the wrong notice](#)
- [The Early Legal Advice Pilot scheme provides that certain debt and benefits issues are in scope for Legal Aid in pilot areas](#)

For all the latest updates see [what's new on Shelter Legal](#)

Who we are?

We provide free expert advice, training and support to professionals working in local authorities, voluntary advice agencies and public authorities in England.



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