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Services

NHAS help local authority achieve backdated payment of housing costs for unemployed client in ill health

An NHAS adviser recently supported a local authority in receiving a backdated



payment for the housing costs element of Universal Credit for a client who became unemployed due to ill health.

[Read more](#)



Need help with housing or welfare benefits enquiries?

Call us on 0300 330 0517 or [speak to an adviser via webchat](#).



Need support with a difficult debt case?

Call the Specialist Debt Advice Service on 03300 580 404 or [submit an enquiry online](#).

Training update



April to June webinar dates now available to book

Webinar sessions for individuals are now available to book through the [training portal](#). Take a look at the training schedule for topics, dates, and times.

Topics include; Public Sector Equality Duty, Dealing with Landlord Harassment and Unlawful Eviction, Ending a Tenancy, Suspending a Warrant, and more.

Group webinar delivery

Webinars can be delivered, for free, to groups of staff at NHAS eligible organisations. We can deliver webinars to a minimum of 15 delegates and a maximum of 25 delegates per session. Please contact nhastraining@shelter.org.uk with any requests or queries.

Please note: there is limited availability in March-June for NHAS group webinar training.

Find out more

Housing Matters



Homeowner's rights at the end of their mortgage term

Housing Matters talks to Charles Roe, Director of Mortgages at UK Finance, Debt Camel author Sara Williams, and Syed Rahman from Shelter's Specialist Debt Advice Service about the problems borrowers can face at the end of their mortgage term, and the options available.

Read more

Monthly round up of legislation, case law, guidance and news

Includes changes to housing law in Wales, a Court of Appeal decision on repeat homelessness applications, and the impact of rising energy prices on households.

Read more

New tool: Section 21 notice validity checker

Shelter has published a section 21 notice validity checker tool. It takes you through a



series of questions and uses the information you provide to help identify factors that might make a section 21 notice invalid. It includes links to the relevant [Shelter Legal](#) pages for more information.

The tool is designed to help people navigate this complicated area of law, as a complement to the more detailed reference materials on [Shelter Legal](#).

[Read more](#)

[View all Housing Matters news and articles](#)

Focus On

Homeless help for people affected by the war in Ukraine

This new article on Housing Matters sets out the information currently available on eligibility for homelessness assistance for people who have come to the UK because of the war in Ukraine. It also includes links for further advice and information.

The article will be updated with any changes as the situation develops.



[Read more](#)

Shelter Legal

New pages in Shelter Legal:

- [New section 21 notice validity checker tool](#)

The Supreme Court ruled that a landlord can recover possession during the fixed-term of a flexible tenancy by exercising a forfeiture clause or a contractual break clause

- The Ukraine Family Scheme was launched on 4 March 2022 as part of a bespoke humanitarian route to the UK for people fleeing Ukraine
- Upper Tribunal decisions on rent repayment orders, including the correct approach that should be taken when determining the amount of an order
- A claimant who moved into a property after the tenant went to prison could not be treated as liable to make rent payments for housing benefit purposes
- The Upper Tribunal held that a building occupied by property guardians was subject to HMO licencing requirements
- The Court of Appeal held that a local authority unlawfully investigated the accuracy of new facts before accepting a repeat homelessness application

For all the latest updates see [what's new on Shelter Legal](#)

Who we are?

We provide free expert advice, training and support to professionals working in local authorities, voluntary advice agencies and public authorities in England.



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