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## Services

### **Citizens Advice persuade local authority to withdraw a possession claim**

NHAS recently helped a Citizens Advice adviser to get a local authority possession claim withdrawn.



This meant two elderly brothers with health problems were able to remain in their property.

[Read more](#)



**Need help with housing or welfare benefits enquiries?**

Call NHAS on 0300 330 0517 or [speak to an adviser via webchat](#).



**Need support with a tricky debt case?**

Call the Specialist Debt Advice Service on 03300 580 404 or [submit an enquiry online](#).

## Training update

### Scheduled webinar availability

Spaces on scheduled webinars in May are limited but we have good availability in June on topics including:

- Assured Shorthold Tenancies
- Skills in Establishing Housing & Homelessness Needs
- Homelessness and Temporary Accommodation
- Casework skills
- Eligibility for Housing Assistance - Non UK & EEA Nationals

## Training schedule



### Group training availability

Webinars can be delivered, for free, to groups of staff at NHAS eligible organisations. We can deliver webinars to a minimum of 15 delegates and a maximum of 25 delegates per session. Contact [nhastraining@shelter.org.uk](mailto:nhastraining@shelter.org.uk) with any requests or queries.

**Please note:** there is limited availability in April-June for NHAS group webinar training and no availability for face-to-face group training.

[Find out more](#)

## Housing Matters



### Dealing with money claims: toolkit

New toolkit to help advisers supporting people dealing with claims for rent arrears and other debts.

[Read more](#)

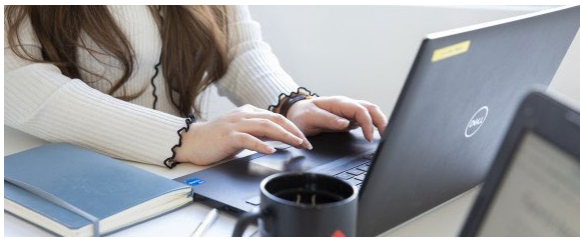


### Monthly round up of legislation, case law, guidance and news

New legislation and changes to Immigration Rules for people fleeing Ukraine, uprating of social security benefits, changes to right to rent checks, and the Early Legal Advice Pilot Scheme.

[Read more](#)

## Updated factsheets



- Asylum support
- Habitual residence
- EEA nationals: homelessness rules

[Read more](#)

[View all Housing Matters news and articles](#)

## Focus On

### Homeless help for people affected by the war in Ukraine

This updated article now covers the Ukraine Family Scheme for people who have family ties in the UK, and the Homes for Ukraine Scheme which allows sponsors living in the UK to host people fleeing Ukraine who do not have family ties here.

A new Ukraine Extension Scheme for Ukrainian nationals already in the UK opens on 3 May 2022.



[Read more](#)

## Shelter Legal

### Shelter Legal updates:

- [Benefits people can claim to help pay for staying in a homeless hostel, and how to calculate entitlements](#)
- [Exemption from habitual residence test for people who fled Ukraine in connection with the Russian invasion when making a claim for benefits](#)
- [Housing benefit calculation rates applicable from April 2022](#)
- [A section 8 notice can be signed by an employee of a company landlord](#)
- [A tenancy deposit prescribed information certificate can be signed by an](#)

employee of a company landlord

- **New code of practice on the management of student HMO accommodation**
- **Changes to right to rent checks, including how holders of biometric residence cards or permits can prove their right to rent**
- **The Early Legal Advice Pilot Scheme launched on 1 April 2022 in Manchester and Middlesbrough areas to provide early advice under legal aid**

**For all the latest updates see [what's new on Shelter Legal](#)**

**Who we are?**

We provide free expert advice, training and support to professionals working in local authorities, voluntary advice agencies and public authorities in England.



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