

Shelter's Learning Pathways: Equipping professionals with the knowledge and skills to fight homelessness

Shelter's Learning Pathways offer a flexible, structured approach to training that can be tailored to meet the needs of professionals according to their roles and experience.

With our years of expertise in consultancy and training, we will work with you to develop Learning Pathways that meet your organisation's needs and ensure staff feel supported to develop their knowledge and skills, whether they are new starters or want to upskill for progression.

Courses range from awareness level to specialist knowledge of housing and homelessness law, debt and

welfare law and policy. Reflective learning and practical application of knowledge are the cornerstones of our Learning Pathways. Learners can identify their own goals and track their progress, as well as access Shelter's specialist advice line for support with complex cases.

Example Learning Pathway for a local authority housing adviser/officer:

The below example shows some of the range of courses that an organisation may identify as being key to the role of an adviser or officer working with people with a housing or homelessness issue.

1-3 years	1-6 mths	7-12 mths	2 years	Annual/Ongoing
<ul style="list-style-type: none"> ■ In depth knowledge of security of tenure, tenure status, rights and obligations ■ In depth knowledge of allocations, homelessness law, Local Housing Allowance, Choice Based Lettings, Exclusions, Transfers, Succession ■ Disrepair. ■ Advocacy and negotiation on housing issues ■ Validity of Notice Seeking Possession ■ Homeless prevention ■ Referral to support agencies ■ Relationship breakdown 	<ul style="list-style-type: none"> Homelessness Duties Homelessness Advice Next Steps Introduction to Eligibility. Housing Status & Security of Tenure Social housing & Allocations Introduction to Welfare Benefits Universal Credit: Overview Developing Advising, Interviewing & Casework Skills 	<ul style="list-style-type: none"> Temporary Accommodation Antisocial Behaviour and Harassment Prisoners Housing Rights Young People, Housing and Homelessness Relationship Breakdown, Domestic Abuse & Homelessness Prevention 	<ul style="list-style-type: none"> Understanding Public Sector Equality Duty & Homelessness Mental Health and Housing 	<ul style="list-style-type: none"> Housing Law Update Homelessness Case Law Update



To discuss how our services could help your organisation please email training@shelter.org.uk or call **0344 515 1155**.