

We're here to help you with your housing  
and homelessness queries.

## June 2019 eBulletin

# All of our services are free

## Service updates

### Information

#### Fact sheets updated June 2019

- [10 rights of private tenants](#)
- [Section 21 notices: restrictions](#)
- [How to get your deposit back](#)

### Training

Go to [www.nhas.org.uk/training](http://www.nhas.org.uk/training) for more information about the courses and when you can request training to be delivered in-house. Log in and go to the training calendar to book a place online and to see if there is anything else available for you to book on to.

### Bitesize

All of our NHAS Bitesize packages have been updated and refreshed. You can book yourself on to the bitesize through our training booking system Accessplanit. The bitesize packages are designed to be completed in your own time, but generally take around 30 minutes. Log in to the website, and go to [Training / bitesize](#) to find out more

### Consultancy Line

#### How to contact us

**0300 330 0517 or webchat [www.nhas.org.uk](http://www.nhas.org.uk)**

You can call between 9am and 6pm from Monday to Friday for specialist advice related to housing, housing debt and welfare benefits

Since we act as a consultancy service we don't record your client's name. However if possible please have ready the following information before contacting us:

- your name and local authority
  - your telephone number and email address
  - details of the client's situation
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## Focus on: Tenant Fees Act 2019

See the feature in June Housing Matters link below and [Shelter Legal](#)

- [Tenant Fees Act 2019](#): Guidance for tenants, landlords, letting agents and local authority enforcement officers explaining how the Act affects them
- [Tribunal Procedure \(Amendment\) Rules 2019](#)

### Housing Matters



In this issue:

- Tony Benjamin explains the provisions of the Tenant Fees Act 2019. Before retiring, Tony was a Legal Writer at Shelter and a co-editor of *Housing matters*
- Sam Beswick, a Private Law Fellow at Harvard Law School, considers when a landlord may be entitled to retain a holding deposit
- Angel Strachan explains how laws are made in the UK Parliament. Angel is a Public Affairs Assistant at Shelter
- The back page factsheet 'How to get your deposit back?' explains what steps a tenant should take to receive their deposit back after the tenancy ends
- The 'What's new' page brings you up to date with various items of news related to housing and homelessness, including changes brought about by the EU Settlement Scheme and new case law on allocations of social housing and discrimination

### News and updates

- [The Homelessness Monitor: England 2019](#) is the eighth annual report of an independent study, commissioned by Crisis and funded by Crisis, the Joseph Rowntree Foundation and with support from players of People's Postcode Lottery, of the homelessness impacts of recent economic and policy developments in England
- [Benefit cuts 'have made private renting unaffordable'](#) Analysis by the BBC has shown the gap between rent and Local Housing Allowance (LHA) more than doubled across most of the country since 2016
- [Local Housing Allowance List of Rents](#) List of rents data used to calculate Local Housing Allowances (LHA)
- [Responsible landlords 'have nothing to fear' over Section 21 reform says Minister](#)
- [Getting People Home from Hospital](#) This interactive map, developed by Foundations and the Housing LIN, highlights examples of where housing organisations and services are, or have been actively supporting hospital discharges and helping to get people home

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## [Shelter Legal](#)

### What's new

- [Restrictions on use of section 21](#)
  - [Agreements made before 15.1.89](#)
  - [Migration and transitional protection](#)
  - [Right to rent immigration checks](#)
  - [Tenant fees](#)
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### Consultations

#### [Support for victims of domestic abuse in safe accommodation](#)

This paper seeks views on the government's proposals for a new approach to support victims of domestic abuse and their children in accommodation-based services in England. The consultation closes on **2 August 2019**.

#### [Consultation on a new Rent Standard from 2020](#)

The Regulator of Social Housing is proposing to replace the existing 2015 Rent Standard with a new Rent Standard for registered providers of social housing from 1 April 2020. The consultation closes on **2 August 2019**.

#### [Veterans in the Criminal Justice System](#)

In summer 2019, DSC will publish a unique report, delivering the first overview of charities' provision for veterans in the criminal justice system. DSC wishes to learn first-hand of the work your charity and many like yours provide. We therefore invite you, or a suitable representative to complete a short survey which should take 15 minutes.

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Thank you for reading

The team at NHAS

## Who we are

**We are here to help local authorities, local citizens advice, public authorities and advice agencies with their housing and homelessness queries. Working together with the aim of preventing homelessness, we give expert advice, training and support to those working at the frontline**

Our telephone consultancy service is open 9am – 6pm Monday to Friday, our trainers deliver training courses across the whole of England and our website holds a wealth of information, including past eBulletins, factsheets and guides to assist you with your housing and homelessness queries. You can find out more here: [www.nhas.org.uk](http://www.nhas.org.uk)

## You are on the NHAS mailing list

If you'd like to be added to or removed from our distribution list, or have problems accessing any of the materials in the bulletin, please email [nhas@shelter.org.uk](mailto:nhas@shelter.org.uk)

Please remember to add [nhas@shelter.org.uk](mailto:nhas@shelter.org.uk) to your email address book to ensure that our emails are not placed in your junk mailbox.

NHAS is funded by the Ministry of Health, Communities and Local Government. We support the prevention of homelessness by enabling frontline providers to deliver good quality housing and homelessness advice.