

Free ninety-minute webinars: late October & November

NHAS can arrange webinars for delivery to groups of staff at eligible organisations, including basic tailoring where appropriate. Please email nhastraining@shelter.org.uk with any requests or queries.

For individual attendance we are continuing to offer a significant webinar programme.

Places on these free sessions can fill very quickly. If the training portal is showing an event as full you can now add yourself to the waiting list.

Please refer to the training portal for full details of what webinars cover and who they are aimed at, as well as any existing knowledge requirements.

Awareness level:

Understanding Homelessness and Housing: Local Authority Duties: 5 November 9.30am; 20 November 10.30am

Level one (introductory):

Casework Skills: Good Practice: 6 November 2.30pm; 23 November 11.30am

Ending a Tenancy: a Tenant's Rights: 26 October 11.30am; 30 November 10.30am

Introduction to Eligibility for Housing Assistance: 30 October 11.30am; 10 November 11.30am

Introduction to Welfare Benefits: 3 November 2.30pm; 23 November 10.30am

Level two (intermediate):

Assisting Non-UK Nationals: 4 November 11.30am; 19 November 11.30am

Assured Shorthold Tenancies - S21 Notices *incl Covid-19 emergency measures: 3 November 11.30am; 13 November 2.30pm; 26 November 11.30am

Complex Needs and Domestic Abuse: 6 November 10.30am; 27 November 11.30am

Dealing with Landlord Harassment and Unlawful Eviction: 30 October 9.30am; 9 November 2.30pm; 26 November 9.30am

Eligibility for Housing Assistance – EEA Nationals: 6 November 9.30am; 12 November 2.30pm; 26 November 2.30pm

Eligibility for Housing Assistance – Non UK & EEA Nationals: 2 November 10.30am; 13 November 10.30am; 24 November 11.30am

Homelessness and Temporary Accommodation: 27 October 11.30am; 11 November 2.30pm; 26 November 10.30am

Housing Duties to Young People: 5 November 10.30am; 17 November 11.30am

Houses in Multiple Occupation: Mandatory Licenses: 12 November 10.30am

Introduction to Housing Conditions and Disrepair: 29 October 2.30pm; 10 November 10.30am; 23 November 2.30pm

Mortgage Possession: Helping Tenants of Landlords: 11 November 10.30am

Persons from Abroad: An Introduction to Housing Cost Entitlement for EEA National Households: 20 November 2.30pm

Recognising Coercive Control: 3 November 10.30am

Suspending a Warrant: 21 October 11.30am; 18 November 2.30pm

Tenant Fees Act: One Year On: 25 November 10.30am

Transferring a Tenancy: Issues to Consider: 19 November 2.30pm

Understanding Homelessness Vulnerability: 2 November 11.30am

Understanding Right to Rent: 2 November 2.30pm; 19 November 10.30am

Understanding Statutory Overcrowding: 26 October 2.30pm; 18 November 10.30am

Understanding Suitability of Accommodation: 6 November 11.30am; 24 November 10.30am

Understanding Tenancy Deposits: 27 October 10.30am; 16 November 10.30am

Understanding Tenant Under Occupancy: 30 October 10.30am; 9 November 10.30am

***NEW Understanding the Public Sector Equality Duty: Homelessness and Housing:** 24 November 2.30pm

All our webinars are delivered using Zoom and password protected to improve security.

Login to the training portal at www.nhas.org.uk/training, go to course search and use the keyword search to find the topic you are interested in.