

Free ninety-minute webinars during October

We are now taking enquiries for face to face training to be delivered to groups of staff after 1 October and can also arrange webinars for delivery to groups of staff, including basic tailoring where appropriate. Please email nhastraining@shelter.org.uk with any requests or queries.

For individual attendance we are continuing to offer a significant webinar programme.

Places on these free sessions can fill very quickly. If the training portal is showing an event as fully booked please email nhastraining@shelter.org.uk and request that you be added to the waiting list.

Please refer to the training portal for full details of what webinars cover and who they are aimed at, as well as any existing knowledge requirements.

Awareness level:

Understanding Homelessness and Housing: Local Authority Duties: 9 October 9.30am; 15 October 2.30pm; 30 October 2.30pm

Level one (introductory):

Casework Skills: Good Practice: 6 October 2.30pm; 29 October 10.30am

Ending a Tenancy: a Tenant's Rights: 2 October 9.30am

Introduction to Eligibility for Housing Assistance: 5 October 2.30pm

Introduction to Welfare Benefits: 28 September 9.30am; 9 October 2.30pm; 22 October 10.30am

Level two (intermediate):

Assisting Non-UK Nationals: 19 October 2.30pm; 28 October 10.30am;

Assured Shorthold Tenancies - S21 Notices *incl Covid-19 emergency measures: 1 October 10.30am

Complex Needs and Domestic Abuse: 5 October 10.30am; 19 October 10.30am

Dealing with Landlord Harassment and Unlawful Eviction: 30 September 9.30am; 29 October 9.30am

Eligibility for Housing Assistance – EEA Nationals: 5 October 11.30am; 27 October 2.30pm

Eligibility for Housing Assistance – Non UK & EEA Nationals: 8 October 2.30pm; 28 October 2.30pm

Homelessness and Temporary Accommodation: 8 October 10.30am; 12 October 10.30am; 20 October 10.30am

Housing Duties to Young People: 30 September 11.30am; 6 October 10.30am; 22 October 11.30am

Houses in Multiple Occupation: Mandatory Licenses: 9 October 10.30am; 23 October 10.30am

Introduction to Housing Conditions and Disrepair: 7 October 10.30am; 20 October 2.30pm

Mortgage Possession: Helping Tenants of Landlords: 6 October 11.30am

Persons from Abroad: An Introduction to Housing Cost Entitlement for EEA National Households: 15 October 10.30am

Recognising Coercive Control: 14 October 9.30am

Suspending a Warrant: 13 October 10.30am; 21 October 11.30am

Tenant Fees Act: One Year On: 26 October 10.30am

Transferring a Tenancy: Issues to Consider: 21 October 10.30am

Understanding Homelessness Vulnerability: 2 October 2.30pm; 22 October 2.30pm

Understanding Right to Rent: 21 October 2.30pm

Understanding Statutory Overcrowding: 16 October 10.30am

Understanding Suitability of Accommodation: 23 October 2.30pm

Understanding Tenancy Deposits: 14 October 2.30pm

Understanding Tenant Underoccupancy: 13 October 2.30pm

Welfare Benefits and the Coronavirus: 15 October 2.30pm

All our webinars are now delivered using Zoom and password protected to improve security.

Login to the training portal at www.nhas.org.uk/training, go to course search and use the keyword search to find the topic you are interested in.