

MHCLG funded ninety-minute webinars: May & June 2021

Shelter delivers a large programme of free training to NHAS eligible organisations.

NHAS eligible organisations can also request webinars for group delivery, including basic tailoring where appropriate. Please email nhastraining@shelter.org.uk with any requests or queries.

For individual attendance we are continuing to offer a significant webinar programme.

All May & June sessions are now on the training portal, a list of these follows.

Places on these free sessions are in high demand. Please cancel your place if you book then later find you cannot attend. Please check the [training portal](#) regarding suitability, including any existing knowledge requirements.

Awareness Level:

Understanding Homelessness and Housing: Local Authority Duties: Tues 4 May 2.30pm; Tues 11 May 11.30am; Wed 19 May 9.30am; Wed 26 May 2.30pm; Fri 4 June 11.30am; Fri 18 June 11.30am; Mon 28 June 10.30am

***NEW* Pre-recording: Understanding Homelessness and Housing: Local Authority Duties** (aprx 40 mins): listen anytime

Level One (Introductory):

Skills to Establish Effective Next Steps: Fri 7 May 11.30am; Wed 19 May 11.30am; Tues 8 June 9.30am; Mon 21 June 10.30am

Ending a Tenancy: a Tenant's Rights: Tues 4 May 11.30am; Fri 21 May 11.30am; Wed 2 June 2.30pm; Mon 14 June 10.30am; Mon 28 June 2.30pm

Introduction to Eligibility for Housing Assistance: Fri 21 May 9.30am; Tues 25 May 11.30am; Wed 9 June 11.30am; Fri 25 June 2.30pm

Introduction to Welfare Benefits: Wed 16 June 2.30pm; Tues 29 June 11.30am

Casework Skills: Good Practice: Tues 4 May 2.00pm; Fri 14 May 2.30pm; Thurs 27 May 9.30am; Fri 4 June 9.30am; Tues 15 June 9.30am; Wed 23 June 2.00pm

Skills in Establishing Housing & Homelessness Needs: Fri 7 May 10.30am; Fri 14 May 9.30am; Mon 24 May 11.30am; Tues 8 June 10.30am; Fri 18 June 10.30am; Thurs 24 June 11.30am

Time Management during Remote Working: Tues 4 May 9.30am; Fri 21 May 10.30am; Wed 2 June 10.30am; Mon 28 June 2.30pm

Introduction to Motivational Interviewing: Thurs 27 May 11.30am; Tues 8 June 2.30pm; Tues 22 June 10.30am

Introduction to Telephone Skills: Thurs 24 June 10.30am

Level Two (Intermediate):

Assisting Non-UK Nationals: Wed 5 May 2.00pm; Mon 17 May 9.30am; Fri 28 May 11.30am; Mon 7 June 2.30pm; Thurs 17 June 11.30am; Wed 30 June 9.30am

Assured Shorthold Tenancies - S21 Notices: Thurs 6 May 2.00pm; Thurs 13 May 9.30am; Wed 26 May 11.30am; Wed 9 June 9.30am; Thurs 17 June 10.30am; Wed 23 June 11.30am

Complex Needs And Domestic Abuse: Wed 9 June 10.30am; Thurs 17 June 2.30pm; Wed 30 June 10.30am

Dealing with Landlord Harassment and Unlawful Eviction: Mon 10 May 9.30am; Wed 19 May 2.00pm; Thurs 10 June 9.30am; Mon 21 June 9.30am; Wed 30 June 11.30am

Eligibility for Housing Assistance – EEA Nationals: Wed 5 May 11.30am; Fri 14 May 11.30am; Fri 28 May 9.30am; Mon 7 June 11.30am; Wed 16 June 10.30am; Mon 28 June 11.30am

Eligibility for Housing Assistance – Non UK & EEA Nationals: Thurs 6 May 10.30am; Tues 11 May 9.30am; Fri 21 May 2.30pm; Thurs 3 June 11.30am; Wed 9 June 2.00pm; Fri 25 June 9.30am

Homelessness and Temporary Accommodation: Thurs 13 May 11.30am; Wed 26 May 9.30am; Wed 2 June 11.30am; Mon 7 June 9.30am; Wed 23 June 9.30am

Housing Duties to Young People: Mon 17 May 11.30am; Wed 26 May 2.00pm; Thurs 10 June 11.30am; Mon 28 June 9.30am

Houses in Multiple Occupation: Mandatory Licenses: Thurs 6 May 9.30am; Tues 18 May 11.30am; Wed 30 June 2.30pm

***NEW* Pre-recording: Houses in Multiple Occupation: Mandatory Licenses** (aprx 40 mins): listen anytime

Introduction to Housing Conditions and Disrepair: Fri 7 May 9.30am; Mon 17 May 2.30pm; Mon 24 May 9.30am; Fri 11 June 10.30am; Fri 25 June 11.30am

Mortgage Possession: Helping Tenants of Landlords: Tues 4 May 10.30am; Thurs 20 May 2.30pm; Thurs 10 June 2.30pm

Persons from Abroad: An Introduction to Housing Cost Entitlement for EEA National Households: Wed 12 May 9.30am; Tues 25 May 11.30am; Tues 15 June 11.30am; Fri 25 June 10.30am

Recognising Coercive Control: Tues 25 May 9.30am; Fri 4 June 10.30am; Wed 23 June 2.30pm

Suspending a Warrant: Mon 10 May 2.00pm; Wed 12 May 2.00pm; Thurs 20 May 11.30am; Tues 1 June 11.30am

Tenant Fees Act 2019: Thurs 20 May 10.30am; Wed 23 June 10.30am

Transferring a Tenancy: Issues to Consider: Wed 5 May 9.30am; Wed 9 June 2.30pm

Understanding Homelessness Vulnerability: Mon 10 May 11.30am; Wed 19 May 2.30pm; Wed 26 May 10.30am; Fri 4 June 2.30pm; Tues 15 June 10.30am; Tues 29 June 9.30am

Understanding Right to Rent: Thurs 20 May 9.30am; Tues 15 June 11.30am; Tues 29 June 10.30am

Understanding Statutory Overcrowding: Tues 18 May 10.30am; Tues 15 June 2.30pm; Thurs 24 June 9.30am

Understanding Suitability of Accommodation: Tues 11 May 2.30pm; Tues 25 May 10.30am; Tues 1 June 9.30am; Wed 16 June 9.30am; Tues 29 June 2.30pm

Understanding Tenancy Deposits: Wed 12 May 11.30am; Wed 2 June 9.30am; Mon 21 June 11.30am

Understanding Tenant Under Occupancy: Thurs 13 May 10.30am; Tues 22 June 2.30pm

Understanding the Public Sector Equality Duty: Homelessness and Housing: Mon 10 May 10.30am; Wed 19 May 10.30am; Mon 24 May 10.30am; Tues 8 June 11.30am; Wed 16 June 11.30am; Thurs 24 June 2.30pm

Login to the training portal at www.nhas.org.uk/training, go to course search and use the keyword search to find the topic you are interested in.