

Free ninety-minute webinars: December 2020

NHAS can arrange webinars for delivery to groups of staff at eligible organisations, including basic tailoring where appropriate. Please email nhastraining@shelter.org.uk with any requests or queries.

For individual attendance we are continuing to offer a significant webinar programme.

Places on these free sessions can fill very quickly. If an event is full you can now add yourself to the waiting list.

Please refer to the training portal for full details of what webinars cover and who they are aimed at, as well as any existing knowledge requirements.

Awareness Level:

Understanding Homelessness and Housing: Local Authority Duties: 30 November 11.30am; 3 December 10.30am; 7 December 10.30am

Level One (Introductory):

***NEW* Establishing Housing & Homelessness Needs:** 24 November 9.30am

***NEW* Effective Next Steps** 10 December 10.30am

Ending a Tenancy: a Tenant's Rights: 1 December 9.30am; 18 December 10.30am

Introduction to Eligibility for Housing Assistance: 27 November 9.30am; 11 December 10.30am; 17 December 9.30am

Introduction to Welfare Benefits: 30 November 2.30pm; 18 December 2.30pm

Casework Skills: Good Practice: 4 December 2pm; 7 December 11.30am; 15 December 10.30am

***NEW* Time Management for Effective Remote Working:** 7 December 2.30pm

***NEW* Introduction to Motivational Interviewing:** 16 December 10.30am

***NEW* Introduction to Telephone Skills:** 27 November 2.30pm; 14 December 2.30pm

Level Two (Intermediate):

Assisting Non-UK Nationals: 1 December 2.30pm

Assured Shorthold Tenancies - S21 Notices: 27 November 10.30am; 7 December 2.00pm

Complex Needs and Domestic Abuse: 25 November 2.30pm; 10 December 2.00pm

Dealing with Landlord Harassment and Unlawful Eviction: 2 December 11.30am, 14 December 11.30am

Eligibility for Housing Assistance – EEA Nationals: 2 December 9.30am, 15 December 2.30pm

Eligibility for Housing Assistance – Non UK & EEA Nationals: 10 December 9.30am; 14 December 9.30am

Homelessness and Temporary Accommodation: 3 December 9.30am; 8 December 11.30am; 9 December 11.30am

Housing Duties to Young People: 7 December 9.30am; 17 December 10.30am

Houses in Multiple Occupation: Mandatory Licenses: 3 December 11.30am; 11 December 11.30am

Introduction to Housing Conditions and Disrepair: 15 December 11.30am

Mortgage Possession: Helping Tenants of Landlords: 1 December 10.30am; 16 December 2.30pm

Persons from Abroad: An Introduction to Housing Cost Entitlement for EEA National Households: 2 December 10.30am; 17 December 2.30pm

Recognising Coercive Control: 30 November 9.30am; 16 December 11.30am

Suspending a Warrant: 2 December 2.30pm; 16 December 9.30am

Tenant Fees Act: One Year On: 10 December 2.30pm

Transferring a Tenancy: Issues to Consider: 11 December 2.30pm

Understanding Homelessness Vulnerability: 1 December 11.30am; 8 December 9.30am; 17 December 11.30am

Understanding Right to Rent: 8 December 2.30pm

Understanding Statutory Overcrowding: 11 December 9.30am

Understanding Suitability of Accommodation: 9 December 10.30am; 14 December 10.30am

Understanding Tenancy Deposits: 8 December 10.30am

Understanding Tenant Under Occupancy: 11 December 2.00pm

Understanding the Public Sector Equality Duty: Homelessness and Housing: 4 December 10.30am; 18 December 11.30am

All our webinars are delivered using Zoom and password protected to improve security.

Login to the training portal at www.nhas.org.uk/training, go to course search and use the keyword search to find the topic you are interested in.