

## Free ninety-minute webinars: August & September 2021

### **Group training:**

Groups of staff can also be trained via webinar, with basic tailoring on request and where appropriate. We can deliver webinars to a group of 15 minimum, up to a maximum of 25 delegates.

Please note: we are already fully booked for MHCLG funded group training throughout July, August and September. If you need training delivered to a group of staff before October 2021 [Shelter Training](#) can deliver this for a fee.

### **For individual attendance we are continuing to offer a significant webinar programme.**

All August and September sessions are now on the training portal, a list of these follows. A few July webinars have space remaining, though the majority are already fully booked.

As spaces on these free sessions are in high demand please cancel if you book a place then later find you cannot attend.

Please check the training portal regarding suitability, including any existing knowledge requirements.

### **Awareness Level:**

**Understanding Homelessness and Housing: Local Authority Duties:** Wed 15 Sept 2.30pm; Mon 20 Sept 11.30am; Mon 27 Sept 10.30am

### **Level One (Introductory):**

**Skills to Establish Effective Next Steps:** Wed 1 Sept 9.30am

**Ending a Tenancy: a Tenant's Rights:** Wed 18 Aug 2.30pm; Fri 10 Sept 10.30am; Mon 27 Sept 2.30pm

**Introduction to Eligibility for Housing Assistance:** Tues 3 Aug 9.30am; Wed 1 Sept 11.30am; Thurs 23 Sept 10.30am

**Casework Skills: Good Practice:** Mon 9 Aug 11.30am; Fri 3 Sept 9.30am; Wed 15 Sept 10.30am

**Domestic Abuse Act 2021:** Fri 30 July 9.30am; Wed 25 Aug 9.30am; Mon 6 Sept 9.30am

**Skills in Establishing Housing & Homelessness Needs:** Mon 16 Aug 2.30pm; Fri 10 Sept 2.30pm; Wed 22 Sept 10.30am

**Time Management During Remote Working:** Wed 8 Sept 2.00pm

**Introduction to Motivational Interviewing:** Wed 8 Sept 10.30am

**Introduction to Telephone Skills:** Wed 22 Sept 2.00pm

### **Level Two (Intermediate):**

**Assisting Non-UK Nationals:** Fri 13 Aug 9.30am; Fri 20 Aug 10.30am; Fri 3 Sept 10.30am; Mon 20 Sept 10.30am

**Assured Shorthold Tenancies - S21 Notices:** Fri 20 Aug 2.30pm; Wed 1 Sept 10.30am; Mon 6 Sept 2.30pm; Thurs 16 Sept 10.30am; Wed 22 Sept 2.30pm; Tues 28 Sept 10.30am

**Complex Needs And Domestic Abuse:** Mon 9 Aug 2.30pm; Thurs 26 Aug 10.30am; Thurs 2 Sept 2.30pm; Tues 14 Sept 10.30am

**Dealing with Landlord Harassment and Unlawful Eviction:** Fri 6 Aug 10.30am; Wed 25 Aug 2.30pm; Thurs 2 Sept 10.30am; Thurs 16 Sept 2.30pm

**Eligibility for Housing Assistance - EEA Nationals:** Wed 11 Aug 10.30am; Wed 25 Aug 10.30am; Thurs 2 Sept 9.30am; Thurs 9 Sept 10.30am; Thurs 23 Sept 9.30am; Wed 29 Sept 2.30pm

**Eligibility for Housing Assistance - Non-UK & EEA Nationals:** Wed 11 Aug 2.30pm; Tues 31 Aug 2.30pm; Mon 13 Sept 10.30am; Fri 17 Sept 10.30am; Thurs 23 Sept 2.30pm; Wed 29 Sept 10.30am

**Homelessness and Temporary Accommodation:** Tues 31 Aug 10.30am; Wed 8 Sept 2.30pm; Thurs 16 Sept 11.30am; Fri 24 Sept 2.30pm; Thurs 30 Sept 9.30am

**Housing Duties to Young People:** Tues 10 Aug 10.30am; Tues 17 Aug 2.30pm; Fri 3 Sept 2.30pm; Thurs 9 Sept 2.30pm; Thurs 30 Sept 10.30am

**Pre-recording: Houses in Multiple Occupation: Mandatory Licenses (aprx 40 mins):** listen anytime

**Houses in Multiple Occupation: Mandatory Licenses:** Tues 21 Sept 10.30am

**Introduction to Housing Conditions and Disrepair:** Thurs 9 Sept 9.30am

**Mortgage Possession: Helping Tenants of Landlords:** Mon 6 Sept 10.30am; Thurs 30 Sept 2.30pm

**Persons from Abroad: An Introduction to Housing Cost Entitlement for EEA National Households:** Tues 7 Sept 10.30am; Tues 28 Sept 2.30pm

**Recognising Coercive Control:** Wed 18 Aug 10.30am; Mon 6 Sept 9.30am

**Suspending a Warrant:** Tues 7 Sept 11.30am; Tues 21 Sept 9.30am

**Tenant Fees Act 2019:** Tues 7 Sept 9.30am

**Transferring a Tenancy: Issues to Consider:** Fri 24 Sept 10.30am

**Understanding Homelessness Vulnerability:** Thurs 12 Aug 10.30am; Mon 23 Aug 10.30am; Wed 1 Sept 2.30pm; Fri 10 Sept 9.30am; Tues 14 Sept 2.30pm; Tues 28 Sept 9.30am

**Understanding Right to Rent:** Wed 8 Sept 11.30am

**Understanding Statutory Overcrowding:** Mon 13 Sept 2.30pm; Wed 29 Sept 9.30am

**Understanding Suitability of Accommodation:** Mon 9 Aug 10.30am; Fri 27 Aug 10.30am; Fri 3 Sept 11.30am; Thurs 9 Sept 11.30am; Fri 17 Sept 2.30pm; Mon 27 Sept 9.30am

**Understanding Tenancy Deposits:** Tues 14 Sept 9.30am

**Understanding Tenant Under Occupancy:** Wed 22- Sept 9.30am

**Understanding the Public Sector Equality Duty: Homelessness and Housing:** Wed 4 Aug 2.30pm; Thurs 2 Sept 11.30am; Mon 6 Sept 11.30am; Mon 13 Sept 9.30am; Fri 24 Sept 9.30am; Thurs 30 Sept 11.30am

Login to the training portal at [nhas.org.uk/training](https://nhas.org.uk/training), go to course search and use the keyword search to find the topic you are interested in.