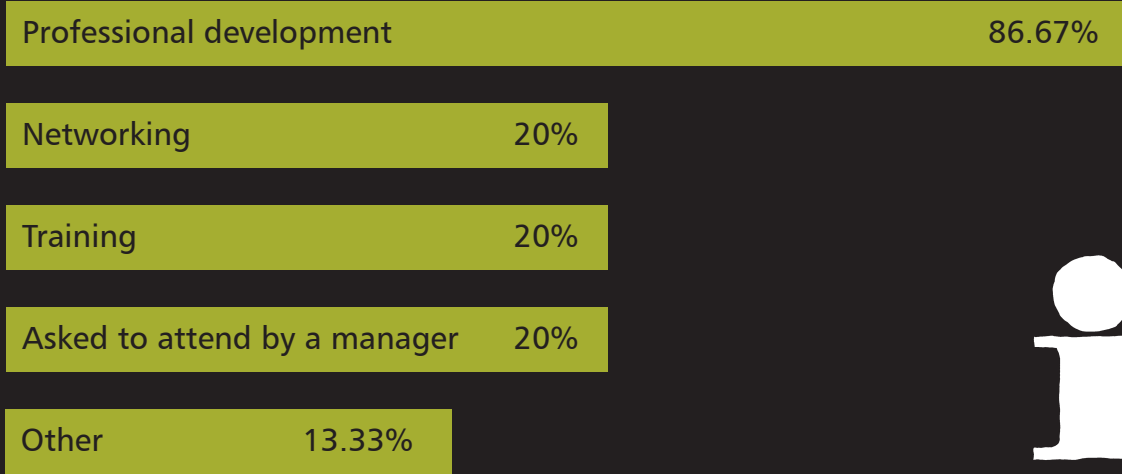


NHAS/HMPPS JOINT EVENT: A LEARNING WORKSHOP FOR OFFENDER MANAGEMENT PRACTITIONERS

EVENT FEEDBACK
February 2020

SURVEY RESULTS

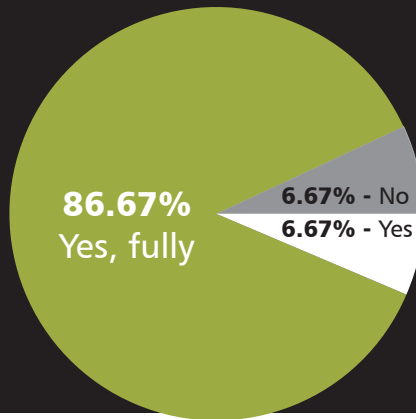
WHAT WAS THE REASON YOU CHOSE TO ATTEND OUR EVENT?



DID THE EVENT MEET YOUR EXPECTATIONS?



“A good informative day with opportunity to share experiences with other agencies.”
- Delegate comment”



“This was a fantastic, informative and well organised event. Thank you.”
- Delegate comment”

HOW SATISFIED WERE YOU WITH THE EVENT?

Satisfied
93.33%



Dissatisfied
6.67%



WILL YOU BE LOOKING TO ATTEND ANOTHER NHAS EVENT IN THE FUTURE?



SURVEY RESULTS

ON A SCALE OF 1 - 5, WITH 5 BEING EXCELLENT, HOW WOULD YOU RATE THE PRESENTATIONS?

	5	4	3	2	1
HMPPS: The Importance of Accommodation Jennet Peters	66.7%	26.7%	0.0%	6.7%	0.0%
MoJ: Accommodation Policy Graham MacKenzie	53.3%	40.0%	0.0%	6.7%	0.0%
Duty to Refer (DTR) Law Seminar Duncan Bannister	60.0%	33.3%	0.0%	6.7%	0.0%
MHCLG Update Marie Gerald	71.4%	28.6%	0.0%	0.0%	0.0%
Good Practice James Jolly	71.4%	21.4%	0.0%	7.1%	0.0%
NHAS Briefing Andy Nutley	61.5%	38.5%	0.0%	0.0%	0.0%
Personal Housing Plan (PHP) Workshop Duncan Bannister	57.1%	42.9%	0.0%	0.0%	0.0%

HOW MUCH HAS YOUR AWARENESS OF THE TOPICS DISCUSSED IMPROVED BECAUSE OF THE INFORMATION PROVIDED AT THIS EVENT?

	A Great Deal	A Lot	Moderate Amount	A Little	Not at All
HMPPS: The Importance of Accommodation Jennet Peters	20.0%	33.3%	40.0%	0.0%	6.7%
MoJ: Accommodation Policy Graham MacKenzie	26.7%	33.3%	26.7%	6.7%	6.7%
Duty to Refer (DTR) Law Seminar Duncan Bannister	26.7%	53.3%	6.7%	6.7%	6.7%
MHCLG Update Marie Gerald	21.4%	71.4%	7.1%	0.0%	0.0%
Good Practice James Jolly	28.6%	35.7%	28.6%	7.1%	0.0%
NHAS Briefing Andy Nutley	35.7%	42.9%	21.4%	0.0%	0.0%
Personal Housing Plan (PHP) Workshop Duncan Bannister	21.4%	64.3%	14.3%	0.0%	0.0%

SURVEY RESULTS

WHAT DID YOU GAIN FROM THE DAY?

“ A better understanding of the new Duty to Refer and homelessness issues in general ”

“ It reignited my passion and interest in housing and I am in awe of the knowledge of the staff of NHAS staff ”

“ Info on the NHAS helpline was very useful ”

“ More knowledge about duty to refer and the responsibility and also housing options upon release ”

“ A fantastic supportive resource which I can use and invaluable information in relation to homelessness prevention ”

“ It was great to refresh on some of the laws and expectations around housing support from agencies and councils, it was good to hear from local authorities and from other people who experience issues the same as we do when trying to support potentially vulnerable adults ”

HOW WOULD YOU RATE THE ORGANISATION OF THE EVENT?

	Excellent	Good	Fair	Poor
Booking Process	66.7%	26.7%	6.7%	0.0%
Venue	60.0%	26.7%	6.7%	6.7%
Refreshments	66.7%	26.7%	6.7%	0.0%

“ Thank you very much and I really do think you are great
- Delegate comment ”

SURVEY RESULTS

ARE THERE THINGS YOU'VE LEARNT AT THE EVENT WHICH YOU WILL SHARE WITH COLLEAGUES?



“ The fact that you can sometimes sidestep the DTR and make a homeless application instead. I was not aware that the DTR was not a homeless application ”

“ NHAS as a resource ”

“ MoJ policy on how they will tackle homelessness in the different regions of the UK ”



“ That if making a Duty to Refer the need for local links is irrelevant. Also to get a written reason for refusal if told they will not be housed ”

“ How useful NHAS Services can be for Probation staff ”

“ NHAS advice line, Personal Housing Plan advice & Duty to Refer details ”

WHAT FURTHER SUPPORT/UPDATES CAN NHAS PROVIDE YOU WITH?



Mailing List
83.33%



Case Law
58.33%



Training
100%



Information
75.0%

“ It was an enjoyable day, and well organised, running to time and very informative. Very useful for my role.

- Delegate comment ”