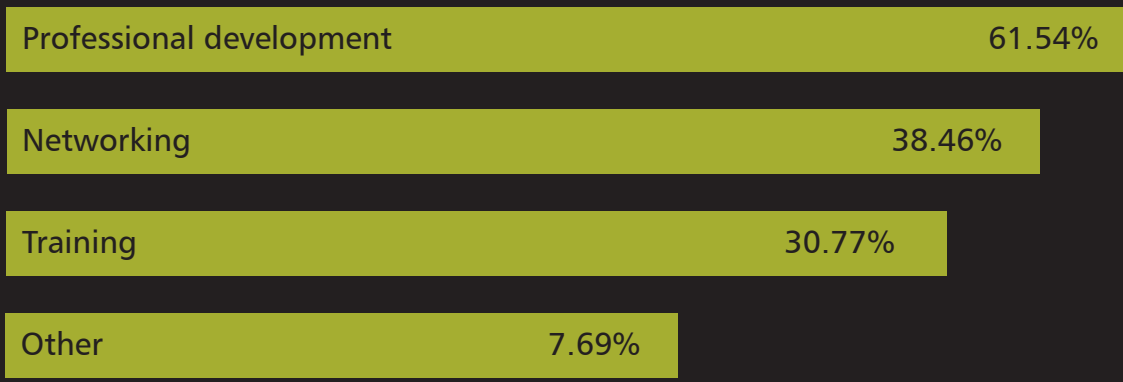


# NHAS OFFENDER HOMELESSNESS: A LEARNING WORKSHOP FOR OFFENDER MANAGEMENT PRACTITIONERS

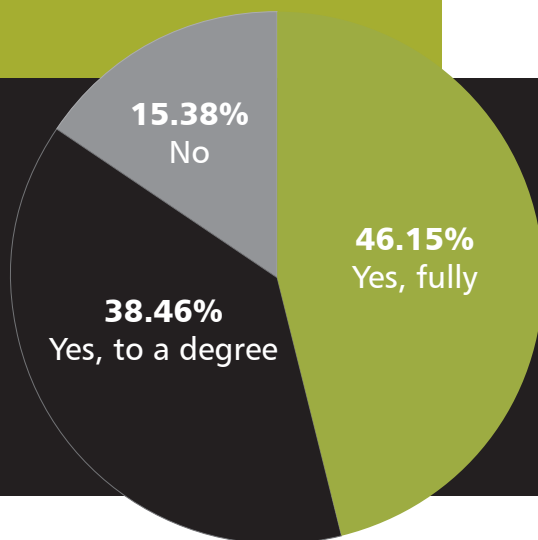
EVENT FEEDBACK

# SURVEY RESULTS

## WHAT WAS THE REASON YOU CHOSE TO ATTEND OUR EVENT?

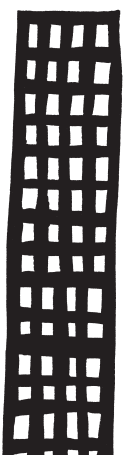


## DID THE EVENT MEET YOUR EXPECTATIONS?



## HOW SATISFIED WERE YOU WITH THE EVENT?

**Satisfied**  
76.92%



**Dissatisfied**  
15.38%



**Neither satisfied  
nor dissatisfied**  
7.69%



## WILL YOU BE LOOKING TO ATTEND ANOTHER NHAS EVENT IN THE FUTURE?

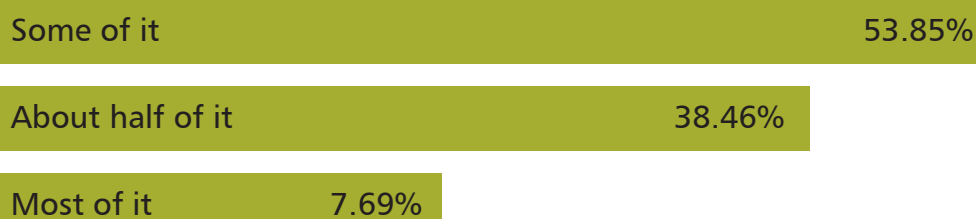


# SURVEY RESULTS

ON A SCALE OF 1 - 5, WITH 5 BEING EXCELLENT, HOW WOULD YOU RATE THE PRESENTATIONS?

	5	4	3	2	1
HMPPS: The Importance of Accommodation Jennet Peters	46.2%	23.1%	30.8%	0%	0%
MoJ: Accommodation Policy Graham MacKenzie	38.5%	46.2%	15.4%	0%	0%
Duty to Refer (DTR) Law Seminar Duncan Bannister	53.8%	38.5%	0%	0%	7.7%
MHCLG Update Nicola Forsdyke	23.1%	46.2%	23.1%	7.7%	0%
NHAS Briefing Andy Nutley	38.5%	53.8%	7.7%	0%	0%
Personal Housing Plan (PHP) Workshop Duncan Bannister	38.5%	46.2%	7.7%	0%	7.7%

## HOW MUCH OF THE INFORMATION PRESENTED WAS NEW TO YOU?



## DO YOU HAVE ANY COMMENTS ABOUT ANY OF THE PRESENTATIONS?

“ It would be good to do this bi-annually as homelessness is a crisis we all have a responsibility to attempt to reduce ”

“ Increased my knowledge and understanding of the legislation surrounding homelessness and housing ”

“ Knowledgeable and engaging speakers and trainer ”

# SURVEY RESULTS

## WHAT DID YOU GAIN FROM THE DAY?

### "Good networking"

"Further insight into the responsibilities of Probation regarding duty to refer and the process involved."

"Up to date information, new resources, interesting discussions, networking."

"Insight into the difficulties other departments/ agencies face when dealing with Local Authorities. Discussions around best practice in various areas was also very useful."

"A good insight into new initiatives for reducing homelessness for offenders."

"More about what the Local Authorities should actually be doing."

"Information on other services that I was not previously aware of."

"Better understanding about duty to refer and that every council works differently. Also that most people are feeling the same frustrations about the processes and miscommunication around housing pathways."

## HOW WOULD YOU RATE THE ORGANISATION OF THE EVENT?

	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
Booking Process	76.9%	15.4%	7.7%	0%
Venue	69.2%	23.1%	7.7%	0%
Refreshments	76.9%	23.1%	0%	0%

## SURVEY RESULTS

ARE THERE THINGS YOU'VE LEARNT AT THE EVENT WHICH YOU WILL SHARE WITH COLLEAGUES?

**YES**  
**76.92%**

“ Many things on how we can improve our service ”

“ PHP must be shared with probation staff ”

“ The advice line was great ”

“ I shared policy updates and other notes from each session ”

“ Funding available to the MoJ to help offenders ”

**No**  
**23.08%**

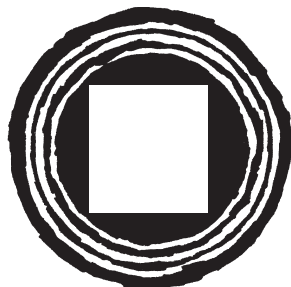
“ Practical tips about ensuring clients are encouraged to request a copy of their PHP ”

“ Working for Catch22, resettlement providers in South-West prisons the event provided a good insight into DTR, NHAS, Shelter etc. ”

WHAT FURTHER SUPPORT/UPDATES CAN NHAS PROVIDE YOU WITH?



**Mailing List**  
**62.50%**



**Training**  
**75%**



**Information**  
**62.50%**



**Case Law**  
**50%**



**Other**  
**12.50%**