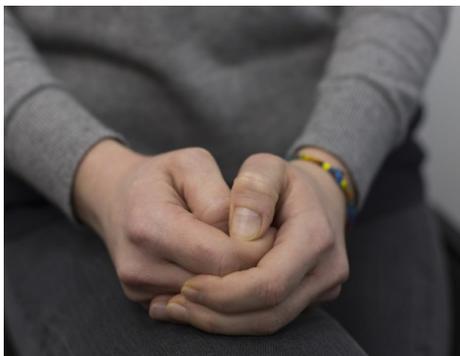




Contents

- [Case study: Securing emergency accommodation for trafficking victim](#)
- [Domestic abuse event](#)
- [Face-to-face group training](#)
- [Webinar availability](#)
- [Housing Matters articles:](#)
 - [Homeless due to abuse](#)
 - [Advising survivors of domestic abuse](#)
 - [A year of court duty advice in the pandemic](#)
 - [Roundup of legislation, case law, guidance and news](#)
 - [New and updated factsheets](#)
 - [Focus on: Domestic Abuse Act 2021 & accommodation-based support](#)
- [Shelter Legal](#)

Services



Securing emergency accommodation for trafficking victim and her disabled son

An NHAS adviser helped an advice agency to secure emergency accommodation for a trafficking victim who was a victim of sexual assault after she and her son were refused emergency accommodation from a neighbouring local authority.

[Read more](#)



Need help with housing or welfare benefits enquiries?

Call us on 0300 330 0517 or [speak to an adviser via webchat](#).



Need support with a difficult debt case?

Call the Specialist Debt Advice Service on 03300 580 404 or [submit an enquiry online](#).

**SHELTER'S
HELPLINE IS
FOR EMERGENCIES
ONLY**

Our website has advice for a wide range of housing issues

Referring clients to Shelter?

Shelter's helpline is for emergencies only, and those who need us most can't always get through. Help us get the right outcome for your clients. For help in less time, signpost non-urgent clients to our online advice.

Find out more about the range of resources [by reading this article in Public Sector Executive](#) with Shelter content designer Andy Parnell.

[Find out more about Shelter's resources](#)

Training update

Implementing the Domestic Abuse Act



Wednesday 8 December 2021

9.30am-1.30pm

Free half-day event delivered via Zoom

Join Shelter and expert speakers from across England to look at best practise in implementing the Domestic Abuse Act.

Showcasing real examples and looking at how we can overcome challenges together, delegates will have the opportunity to put their own questions to our panel of experts.

[Book your place](#)

Face-to-face group training

We can now deliver the following full-day

training courses to a group of staff at your own venue:

- Housing Status and Security of Tenure
- Homelessness Duties
- Advising on Possession Proceedings for Rented Housing

Please email nhastraining@shelter.org.uk for course outlines. If you wish to book, please ensure you are able to provide a suitable room in accordance with your organisation's Covid guidelines and that your staff are happy to attend before you enquire.



[Request group training](#)

Webinar availability

Most webinars for individual attendance are fully booked in November. There is good availability on our ninety-minute webinars in December. Take a look at the [training schedule](#) for topics, dates, and times.

Webinars can be delivered for free to groups of 15-25 staff, including basic tailoring where appropriate. Please contact nhastraining@shelter.org.uk with any requests or queries.

Please note: we are fully booked for group webinar delivery throughout November. If you need training delivered to a group of staff before December 2021 [Shelter Training](#) can deliver this for a fee.

[View training schedule](#)

Housing Matters



Homeless due to domestic abuse

Anna Socci explains the changes to priority need for people who are homeless as a result of being victims of domestic abuse introduced by the Domestic Abuse Act 2021.

[Read more](#)



Advising survivors of domestic abuse: resources round up

A range of information resources on housing and homelessness law for professionals working with domestic abuse survivors.

[Read more](#)



A year of court duty advice in the pandemic

Mark Bowden shares experiences from Shelter's court duty advisers acting for tenants and borrowers in possession proceedings.

[Read more](#)



Monthly Roundup of legislation, case law, guidance and news

Includes changes to minimum notice periods, eligibility of Afghan citizens, increased amounts of home loss payments, and caselaw on repossession and HMO licensing requirements.

[Read more](#)

[View all Housing Matters news and articles](#)

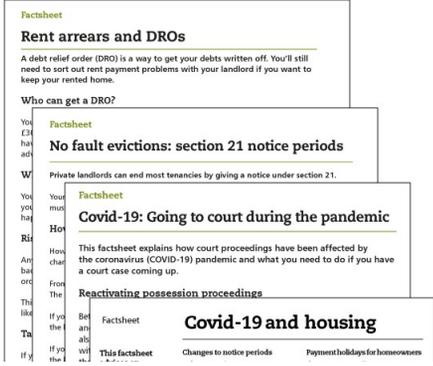
Factsheets

This month we have a new factsheet:

- Rent arrears and DROs

The following factsheets have been updated:

- Covid-19 and housing
- Going to court during the coronavirus pandemic
- No fault evictions section 21 notice periods



[View all factsheets](#)

Focus on: Domestic Abuse Act 2021 and accommodation-based support for survivors



Part 4 of the Domestic Abuse Act 2021 places a new general duty on English local authorities to plan and provide accommodation-based support for survivors of domestic abuse and their children in refuges and other safe accommodation.

Local authorities must appoint a multi-agency partnership board, assess local accommodation needs, develop and publish a strategy, and give effect to the strategy by commissioning and de-commissioning services.

[Read more](#)

Shelter Legal

Recent updates to Shelter Legal include:

- [End of Covid-19 protection for tenants and notice periods return to pre-pandemic lengths for assured, assured shorthold, secure, flexible, introductory, demoted and regulated tenancies](#)

- **Housing rights of domestic abuse survivors gives an overview of the rights of a person experiencing domestic abuse to stay in their home, and their options if they have to leave**
- **Leaving the home after domestic abuse and ending a joint tenancy**
- **Court orders available to a person experiencing domestic abuse to remove the perpetrator and prevent abuse**
- **Priority need due to domestic abuse sets out when a person has a priority need as a result of being a victim of domestic abuse**
- **Priority need if homeless due to violence sets out when a person has a priority need because they are vulnerable as a result of leaving accommodation due to non-domestic violence**
- **New Local authority duties under Part 4 of the Domestic Abuse Act 2021 to assess the need for accommodation-based support and publish a domestic abuse strategy**
- **Eligibility for homelessness assistance of Afghan citizens who left Afghanistan in connection with the collapse of the government in August 2021**
- **Multiple, repeat and withdrawn homeless applications in light of R (Ibrahim) v Westminster CC [2021] EWHC 2616 (Admin)**
- **EU nationals' eligibility for universal credit protected until they receive a decision on their EUSS application or appeal**
- **Local authority selective licensing schemes and liability for civil penalty when the landlord acted promptly after being notified of the licensing requirement**

For all the latest updates see [what's new on Shelter Legal](#)

Who we are?

We provide free expert advice, training and support to professionals working in local authorities, voluntary advice agencies and public authorities in England.



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