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## Services



### **NHAS assist charity in helping human trafficking victim into interim accommodation while local connection is assessed**

The charity were concerned their client was going to remain in an area where she was at risk of violence or be street homeless that night.

[Read more](#)



### Need help dealing with housing & welfare benefit enquiries?

Call us on 0300 330 0517 or [speak to an adviser via webchat](#).



### Need support with a difficult debt case?

Call the Specialist Debt Advice Service on 03300 580 404 or [submit an enquiry online](#).

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## Shelter awarded new MaPS funded specialist support debt contract



We are pleased to announce that Shelter has been awarded the new MaPS funded Specialist Support Debt contract.

Shelter will continue to provide the Specialist Debt Advice Service for the next 3 years from October. SDAS offer expert debt advice service by telephone and their [online enquiry form](#).

Head to the [SDAS website](#) for debt advice content and resources.

## Training update

### Group training delivery



We are fully booked for MHCLG funded group training in August and September and are currently taking bookings for October onwards.

If you are looking for group training before October [Shelter Training](#) can deliver this face-to-face, or via webinar, on a wide range of topics including domestic abuse and homelessness, housing law, welfare benefits and more.

[Book group training](#)

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## Limited availability for September webinars

Spaces on our September webinars are limited due to high demand. October to December dates will be available to book in early September.

Take a look at our webinar schedule for current availability and book through the [training portal](#).

## September webinar schedule

# Housing Matters



## Staying in the home when a joint tenant leaves

Charlie Howard, a senior housing adviser at Shelter, explains how a tenant can stay in their home when their joint tenant moves out.

[Read more](#)

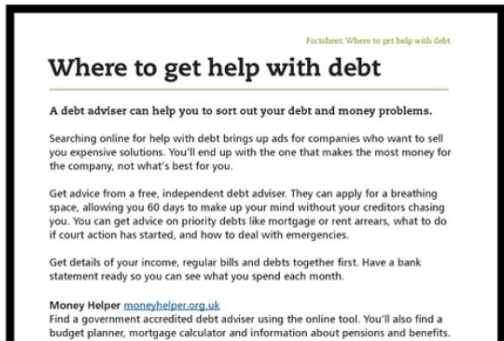


## Monthly round-up of legislation, case law, guidance and news

This month's round-up includes the extension of the interim period for possession claims, shorter notices for tenants in rent arrears and automatic priority need for victims of domestic abuse.

[Read more](#)

## View all Housing Matters news and articles



## Factsheets

Our latest factsheet gives a breakdown of the best places to get help with debt.

You can find this factsheet under the 'mortgages and debt' section on the factsheets page.

[View all factsheets](#)



## Focus on: mental capacity and homelessness



People with a mental impairment restricting their ability to make decisions about their own welfare or money are protected by the Mental Capacity Act 2005 (MCA). The MCA sets out the principles for dealing with anyone who lacks mental capacity.

A decision about someone's mental capacity is a legal one. The decision-maker is called the 'assessor'. The assessor could be a family member, social worker, advice worker or housing officer – anyone who has to assess a person's decision-making ability.

[Read more](#)

## Shelter Legal

Recent updates to Shelter Legal include:

- [New page on cross-border local connection referrals](#)
- [New page on the eviction process for excluded occupiers](#)
- [Social services' duties when a new age assessment indicates a person seeking asylum is a child](#)
- [The Home Office has confirmed that people who make a late application to the EU Settlement Scheme will have their rights protected](#)
- [No discretion to accept a late review request of the decision not to grant another flexible tenancy](#)
- [New notice requirements where eviction is rescheduled](#)
- [Change to the British citizenship rules for children of people with EU settled status](#)
- [Excluding people with EU pre-settled status from claiming universal credit is not contrary to EU law](#)
- [Updated references to Chapter 7 of the Homelessness Code of Guidance and latest EU eligibility guidance for local authorities](#)
- [Extension to the coronavirus regulations affecting the priority need argument](#)

For all the latest updates see [what's new on Shelter Legal](#)

### Who we are?

We provide free expert advice, training and support to professionals working in local authorities, voluntary advice agencies and public authorities in England.



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